# ESSENTIAL FEATURES OF PARTNERSHIPS: CSR - BUSINESSES ENGAGING WITH NGOs

Principles of Partnership; Mutuality; Agenda Setting; Role Clarity; Project By

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# Background

In 1996, at the initiative of Partners in Change, a network of five organisations (donors!) was created: It consisted of Aga Khan Foundation, Action Aid / Partners in Change, CRY, Concern India and OXFAM India. The purpose was to enable promotion of partnerships between NGOs and the business (Corporate Sector). A day long meeting with 25 NGOs (five partner NGOs per network member) was convened in Delhi to sort out development sector's pre conceived notions / misgivings about the business sector's emerging agenda of Corporate Social Responsibility (CSR) and their purely profit motives. At the end of the day the consensus emerged in favour of giving a try to the concept of partnership of the NGOs with the Corporates. After a few months, daylong meeting was organised between Delhi based NGOs and Corporates to explore partnerships in practice; the match making function began at that meeting itself. Over the years partnerships have emerged between NGOs and the businesses.

LEARNING: Both parties have a long way to go in terms of relationship building: the notion of give and take, trust, mutual respect and accountability needs to emerge.

# Background......Contd.

Partnership is a commonly used phrase in the development circles. Partnership entails a relationship that extends beyond agreements and contracts. Even a two or three year funded project gets labelled as a Partnership project, though the conditions of grant may be more of a contractual relationship.

#### **Historical and Emerging Approaches of Partnerships:**

- N. M. Sadguru Water and Development Foundation set up in 1974 with support from Mafatlal Group of Industries, is an excellent example of NGO's continuing relationship with industry.
- SRUTI, initiated in 1983 / 1984, celebrating thirty years this year has substantially depended on overseas funding agencies for their core support, while raising in-country resources for providing support to SRUTI Fellows. SRUTI has also received corpus funding support from Sir Ratan Tata Trust (SRTT) and Sir Dorabji Tata Trust (SDTT).
- PRADAN established in 1983 has a long history of successful partnerships with international
  and national donor agencies. Initiated as a development support agency providing an
  opportunity to NGOs and young professionals to work together, got into projects
  implementation mode. Building partnerships with industry is a recent phenomena initiated with
  SRF Ltd.
- Society for All Round Development (SARD) has a partnership with number of companies, e.g. SRF Ltd., BILT, Hero Group of Industries, Dalmia Cement and others.
- Bodh Shiksha Samiti, Jaipur is engaged with Eicher Group of Industries since 1994-95 in improving the quality of education in government schools in Alwar district, Rajasthan.

# Pre-Requisites for a Nurturing Partnership

- Equity- Relationship of give and take
- Mutual Respect, Trust and Accountability
- Observant with an attitude of a learner
- Enabler
- Facilitator
- Disseminator
- Understanding
- Trusteeship
- Stewardship
- Empathy
- Humility
- (Free) from Arrogance and Ego



### CHARACTERISTICS OF A HEALTHY RELATIONSHIP

## • Has to be one of give and take

#### (Potentially) a company gives:

Resources (cash and kind)

Business Management Expertise,

Others (Name, Credibility, Visibility)

#### (Potentially) a company takes (receives) from an NGO:

Knowledge and experience base

Understanding and /or link up with communities

Resource Multiplier (Link up with other resource agencies / funding agencies)

Earns Respect

Others

#### **Accountability and Transparency (mutual)**

Company's insistence on NGOs accountability and transparency must be reciprocated

#### **Mutual Respect**

Respect has to be earned and not demanded. It has to be mutual



# Thank you.....

